



Summary of Doorway Activity as of 1/31/2020

Month to Month Totals Summary													
	Feb '19	Mar '19	Apr '19	May '19	Jun '19	Jul '19	Aug '19	Sept '19	Oct '19	Nov '19	Dec '19	Jan '20	Totals to Date
All new client calls	182	211	247	206	396	387	372	369	444	471	471	660	4,416
Individuals Seen	301	348	429	381	423	429	390	342	321	320	372	514	4,570
Naloxone Kits Distributed	71	71	643	714	501	1185	980	984	1507	1306	1228	1302	10,492
Clinical Evaluations	189	262	303	285	318	312	285	276	237	315	285	292	3,359
Treatment Referrals	265	324	408	456	579	595	453	431	393	502	477	520	5,403
Individuals Served**	444	493	593	527	710	705	677	625	664	724	733	1064	7,959

**The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.

Summary of Doorway Activity, 1/1/2020 – 1/31/2020

All New Calls by Type	Opioid	Alcohol	Other Substance	Other Social Service	Total
Androscoggin Valley Hospital	4	2	0	0	6
Cheshire Medical Center	21	23	6	1	51
Concord Hospital	25	18	12	21	76
DHMC	22	10	4	4	40
Granite Pathways-Manchester	36	33	28	2	99
Granite Pathways-Nashua	3	0	2	0	5
LRGHealthcare	88	12	14	49	163
Littleton Regional Healthcare	24	2	1	0	27
Wentworth-Douglass	108	30	25	30	193
Total	331	130	92	107	660



Summary of Doorway Activity as of 1/31/2020

Count of Individuals Seen by Reason Type	Total
Alcohol Related	95
Cocaine Related	18
Marijuana Related	4
Methamphetamine Related	30
Opioid related	349
Other Social service related	10
Other Substance related	8
Total	514

Count of Individuals Seen by Access Type	Total
Referred by 211/DHC/Client called directly	110
Referred by First Responder	9
Referred by Medical Professional	39
Referred by NH Project First	0
Referred by Safe Station	56
Referred by social service agency or clergy	81
Referred, other	71
Walk-ins	148
Total	514
*Other referral types could be primary care physician, social service agencies or organizations etc.	

Count of Referrals Made by Type	Total
Medication Assisted Treatment	190
Outpatient-ASAM Level 1.0: Outpatient	53
Outpatient-ASAM Level 2.1: Intensive Outpatient	48
Outpatient-ASAM Level 2.5: Partial Hospitalization	4
Outpatient-Withdrawal Management	2
Peer Recovery Support	41
Residential-ASAM Level 3.1: Low Intensity	2
Residential-ASAM Level 3.5: High Intensity (Adult)	142
Residential-Withdrawal Management	38
Total	520
A client can receive multiple referrals.	



Summary of Doorway Activity as of 1/31/2020

De-duplicated Count of Individuals Served by each Doorway				
Doorway	Individuals Seen as a result of a call*	Individual Walk-Ins and other types of referrals**	Individuals Assisted by Telephone Only	Total Individuals Served***
Androscoggin Valley Hospital	1	5	5	11
Cheshire Medical Center	15	32	36	83
Concord Hospital	24	8	52	84
DHMC	21	5	19	45
Granite Pathways-Manchester	0	146	99	245
Granite Pathways-Nashua	0	50	5	55
LRGHealthcare	21	55	142	218
Littleton Regional Healthcare	13	16	14	43
Wentworth-Douglass	15	87	178	280
Total Individuals Served*	110	404	550	1064

*Individual initiated services by calling 211 and then visited a Doorway for evaluation and referral. Doorways assisted these individuals, both by phone and in person.

**Other referral types could be, Safe Station, first responders, primary care physician, social service agencies or organizations etc.

***The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.

Data Source: Doorway self-reported metrics Alauzon-dhhs-bdas-sor